

SUSTAINABILITY REPORT

SERVICE COMPANY

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MISSION:

Move oil in a safe, reliable, and responsible manner for our customers, employees and other stakeholders.

VISION:

We are the premier midstream operating company, delivering TAPS 100.

TAPS Ownership

A consortium of companies owns the Trans Alaska Pipeline System (TAPS). Alyeska Pipeline Service Company acts as TAPS operator and transportation service on behalf of the three TAPS owner companies. Currently, TAPS ownership and percentages are:

49.1069%

HARVEST ALASKA, LLC **29**.6102%

CONOCOPHILLIPS TRANSPORTATION ALASKA, INC. 21.2829

EXXONMOBIL PIPELINE COMPANY, LLC

Message from the President and CEO



As we reflect on the successes and outcomes of the past year and chart our course for the future, our unwavering commitment to sustainability remains at the heart of our mission. At Alyeska Pipeline Service Company, we dedicated energy in 2023 to redefine our vision: We aspire to be the premier midstream operating company, delivering TAPS 100.

This vision is remarkable when we consider that in the pipeline's early days, its lifespan was estimated at only 15 to 20 years. Now, as we approach our momentous 50th anniversary in 2027, we do so with optimism, energized by the tangible goal of achieving a century of operations.

Despite past challenges such as declining production forecasts, we have not just endured but thrived, steadfast in our commitment to safety, reliability, and environmental stewardship. Our capacity to adapt and innovate has propelled us forward, with production levels exceeding expectations and promising new developments on the horizon.

The recent investments in the Pikka and Willow projects, and many other exciting prospects, herald a promising future for our industry, Alaska and TAPS. With production forecasts trending upward and abundant opportunities on the horizon, we eagerly anticipate the next 50 years and beyond, reaffirming our dedication to sustainability, safe operations, and protecting the environment we share with Alaskans.

At Alyeska, our team is defined by dedication, passion, and pride. Grounded in a shared strategic vision and objectives, we embrace a collective ethos of teamwork, accountability, and continual improvement. Together, we are forging a path forward that is sustainable, dynamic, and filled with potential. Alaska's future looks bright, and we are here to do our part.

John Kurz

President and CEO
Alyeska Pipeline Service Company

Alyeska's Open Work Environment Program

2023 marked a year of continuous and productive improvements for Alyeska's Employee Concerns Program, whose effectiveness and functionality is foundational to the company's Open Work Environment (OWE). This suite of upgrades included publishing more reporting data for transparency, increasing field presence to boost connectivity, and amplifying messaging companywide that connects OWE to safe outcomes.

On TAPS, all workers participate in frequent conversations and training about the company's OWE. At its core, OWE means all TAPS workers are free to raise issues and concerns without fear of harassment, intimidation, retaliation, or discrimination from management or their peers. The ECP team often drives this conversation and is constantly discussing and implementing upgrades to enrich the TAPS worker's experience and sense of inclusion, removing barriers that would inhibit safety, system integrity, and environmental protection.

In the spirit of "Get Better Every Day," one of the 8 Alyeska Mindsets, and the desire to strengthen the program, Senior Employee Concerns Coordinator Dwyane Jones changed his work schedule to increase accessibility. That meant in 2023, Dwyane spent significant time at pipeline field locations; while Senior Employee Concerns Coordinator Mike Craig dedicated many hours to working in Valdez.

"We went out to where the workforce is, and got out of the corporate office," Dwyane said.

Other notable work in 2023: the duo launched revisions to its foundational Employee Issues and Concerns Resolution Process; supported a revision to the TAPS Code of Conduct to include a new "Message from the President" that closely ties safety culture with the Code of Conduct; optimized the case management system to help identify trends; and added quarterly reporting on ECP activities and outcomes to its intranet page, uploading all companywide OWE surveys dating back to 2006.

Also, Dwyane and Mike added a weekly OWE message to the TAPS Impact Report, a daily safety bulletin widely used at shift changes and safety meetings. This messaging in that specific report clearly draws a line between the importance of a healthy OWE and safe outcomes.

"The feedback about that has been very positive," Mike said. "And our proactive interaction data shows our work has driven healthy results. We've seen a downward trend in reported concerns over the last three years."







Proactive items include:

Consultations – These conversations allow employees and management an opportunity to address issues at the earliest stage of conflict and for ECP to provide TAPS Code of Conduct guidance. There were 179 total consultations in 2023, split 50/50 between employees and supervisors/managers.

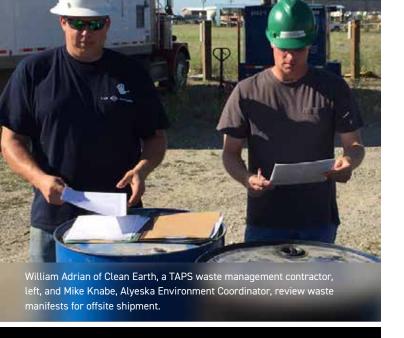
Meetings – These are tracked when the ECP coordinators contribute Open Work Environment messaging. The total was 78 in 2023 and included participation at both Alveska and TAPS contractor meetings.

Training – ECP coordinators deliver HR/221 Open Work Environment training on a monthly schedule to new TAPS workers, and out-of-cycle offerings on request. Twenty trainings were provided in 2023.

Site visits – These are generally multi-day field visits to pipeline and Valdez locations where ECP coordinators connect with TAPS workers for the purpose of building relationships, sharing information, listening, and answering questions about the Employee Concerns Program. There were 43 visits with a variety of teams in 2023, including on weekends and on night shifts.

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Tim Stadtmiller, Houston Contracting Company Waste Single Point of Contact, left, and Mike Knabe, Alyeska Environment Coordinator, inspect waste in supersacks at a Fairbanks storage yard.



COMPLIANCE

Alyeska has strict Environmental Protection Agency (EPA) requirements under the Resource Conservation and Recovery Act (RCRA) to manage and document Hazardous and Regulated Waste for all TAPS facilities from generation to disposal (e.g. "cradle to grave"). Every TAPS facility falls under a specific Generator Status as defined by EPA – Very Small Quantity Generator (VSQG), Small Quantity Generator (SQG) and Large Quantity Generator (LQG). Alyeska Waste Single Point of Contacts (SPOCs) are required to complete documentation to track waste generation at TAPS facilities.

Waste SPOCs range from Environment team members to pump station technicians, mechanics and facility supervisors, to Baseline crews and more. They spend approximately two hours or more per week tracking and labeling waste containers at multiple accumulation locations within their TAPS facility. Waste SPOCs complete 52 inspections annually at each location and each quality document must be audit-ready. Cold and dark winter conditions can make labeling drums and other containers difficult. Summer conditions also prove challenging with the harsh sun and rain fading tracking labels. Inspection requirements also include monitoring container condition – no leaking, labels visible – and updating weight on containers actively being added to each week.

Efforts toward maintaining regulatory measures are often unrecognized given the tedious nature of ensuring compliance. These are subject to stringent EPA review during unannounced inspections with little recognition in recent years for an especially important job. Something as simple as a missing or illegible label can trigger multiple EPA Notices of Violations (NOVs). This can potentially result in significant fines and substantial personnel hours spent responding to NOVs and improving programmatic issues. A single EPA hazardous waste violation carries a fine of \$37,500 per day per violation. Environmental Coordinators routinely train Waste SPOCs and review Weekly Container Inspection Logs to ensure compliance with

the regulations and look for opportunities to reduce the volume and toxicity of waste generated.

Waste SPOCs contribute a significant effort in maintaining compliance. Having meticulous, dedicated, and educated Waste SPOCs saves Alyeska immeasurable time and money in responding to waste non-compliances. Alyeska generates hazardous waste, including pig wax, paint waste, and remediation waste. As TAPS workers are taught in the Loss Prevention System, taking care of the housekeeping issues can prevent Alyeska from violations while also stopping more significant issues from occurring.

TAPS is highly regulated, and on a daily basis, Alyeska works closely with local, state, and federal agencies to ensure compliance with applicable laws and regulations.

18

Government agencies that oversee TAPS

~180

Number of days in 2023 when agencies performed surveillance/inspections on TAPS

74.

satisfactory inspections

Alyeska received 95 compliance notices from regulatory agencies summarizing the outcome of inspections and surveillances on TAPS.

21

inspections with minor unsatisfactory findings or items that were corrected on the spot 3

inspections had moderate severity findings including 1 NOV (project and facility quality permit exceedances) 403

letters and requests for information received from regulatory agencies

709

letters sent from Alyeska to regulatory agencies

WORKFORCE



Sam Bailev Leader, mentor, innovator

Each year at the Alaska Federation of Natives Conference, Alyeska leadership updates attendees on its Alaska Native Utilization Agreement and recognizes standout Alaska Native employees and community partners on TAPS to inspire future Alaska Native leaders. This year, Sam Bailey, Alyeska's longtime Automation Engineering Supervisor at the Operations Control Center (OCC), was an easy choice for that spotlight.

Sam and his team are on the cutting edge of technology and innovation, and their work at the OCC, known as the heartbeat of the pipeline, keeps TAPS systems and operations safe 24/7/365. He's also a talented engineer and respected teammate among TAPS engineers and OCC teammates, a selfless leader who prefers working alongside fellow engineers rather than providing orders as a manager, and a valued mentor, enthusiastic teacher, and on-the-job role model to the promising automation engineers on his team.

Sam, originally from Unalakleet, first came to Alyeska as an intern and then as a permanent hire after graduating from UAA and the Alaska Native Science and Engineering Program (ANSEP). Today, Sam pays it forward, working with the future generation at ANSEP and always looking for interns to add to his team with hopes of making them full-time hires after they complete school. Sam is also the proud father to Kierann Bailey, who followed her father's footsteps as a recent UAA and ANSEP graduate. She's choosing a career in aviation over engineering.

our family forever," Sam said. "That's the true legacy of the investments that companies like Alyeska and programs like ANSEP make - the people."

"Alyeska has invested in me, and you're going to see that investment in me felt down in

Alyeska fosters an environment of inclusivity so that all TAPS workers experience a workplace where collaboration and cultural intelligence are reinforced and supported. Alyeska strives to make diversity and inclusion a strong part of everything we do - from how we attract and hire talent, to how we commit to working with, and treating each other on TAPS.

		_			
Total Jobs	Employment by EEO Categories	Fem Target	nale Actual	Mino Target	Actual
20	Executive/Sr. Level	29%	50%	21%	30%
88	First/Mid Level	32%	43%	20%	22%
329	Professional	24%	37%	24%	32%
23	Technician - Lab	10%	39%	10%	26%
32	Administrative	78%	69%	34%	47%
234	Craft Workers -Tech	3%	8%	49%	44%
726	Total Employees	20%	30%	31%	35%

Local hire

- 94 percent of Alyeska employees are Alaska residents.
- The remaining 6 percent of employees live in 17 other U.S. states, including Washington, Texas, Oklahoma and Florida.

Alaska Native Program

Percent of workforce that is Alaska Native (includes credits for contributions to workforce development)

	2021	2022	2023
Alyeska	26.5%	27.2%	25.9%
Contractors	19.9%	20.5%	20.7%
Combined	23.2%	23.8%	23.3%

In 2023, Alyeska's Alaska Native Program distributed \$610,882 in funding to 19 partners and sponsored \$28,000 for five partner organization events.

REPORT



SAFETY/HEALTH/SECURITY

Mainline Refrigeration Unit brine release response

TAPS teams ramped up an urgent response in early January after discovering a brine release at Mainline Refrigeration Unit 7 (MLU) near the TAPS Glennallen Response Base. The project team faced temperatures hovering around 30 below zero, heavy snowfall, and the risk of brine (chromium) exposure from the release of 585 gallons of the coolant that is circulated in the refrigeration unit to help keep the ground frozen under TAPS. The brine is hazardous to humans and the environment. A group of around 40 workers from different disciplines across TAPS quickly came together to locate the leak source, excavate the area, repair the leak, and return the MLU system to service safely and effectively.

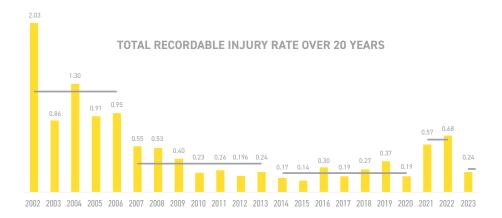
The teams implemented previously unused methods to locate the source of the release, using geophones combined with drilling sampling wells and ground-penetrating radar. The crew also established that the usual excavation methods of using an excavator combined with air knives was not efficient, so

they used a dry vac to continue the excavation until water and ice were encountered. Again, they found an efficiency – using a hydroexcavator with hot water supply to complete excavation.

Alyeska's Safety team and its industrial hygienist developed personal protective equipment requirements to perform the work around the chromium. They also stayed onsite to alleviate any concerns the crew had about handling the material and provide decon requirements for tools and equipment.

Due to the cold temps and exhaustive nature of this work, crew rotation was implemented to reduce the chance of cold and exhaustion injuries. Shelter with heat was deployed to the site for warming and decontamination activities.

The crews finished the response with no injuries or brine exposure to personnel, and without spreading the contamination outside of the affected area. This was an impressive feat considering all of the challenges, including labor-intensive tasks, excavation in harsh weather, and carefully dumping the spoils into contaminated soil bins.



Safeguards

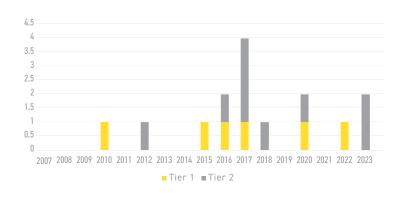
TAPS workers respect, value, and safeguard the health, safety, and security of co-workers, communities, Alaska's environment, and TAPS assets.

Workers are empowered to Speak Up, Step Up and stop work if a potentially unsafe condition arises. And procedures are in place to examine and address behaviors and at-risk conditions that can lead to incidents, including personal injuries, process safety events, environmental impacts, and business losses.

A comprehensive Safety program built on best practices identifies, evaluates, mitigates, and manages risks. The program also ensures compliance with applicable legal and regulatory requirements.

Alyeska's Cybersecurity program helps the company safely innovate and achieve operational excellence while managing cyber-related risks.

PROCESS SAFETY EVENTS OVER TIME





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ENVIRONMENT

SPOTLIGHT

Valve repair ushers return to pigging on northern segment

TAPS teams rallied in 2023 to repair a critical check valve in the northern segment. Check Valve 11 (CKV-11) was damaged when a cleaning pig was stuck, then dislodged; afterward, the valve failed a serviceability check. This meant suspending pigging on TAPS' northern segment between Pump Stations 1-4 until repairs were complete.

On TAPS, valves are critical to maintaining pipeline integrity and protecting the environment. Check valves operate one-way to prevent the reverse flow of oil. They're designed to stay open by flowing oil and to close automatically when oil flow stops or is reversed, making them an essential piece of infrastructure in the event of a spill. Pigging is also a regulatory requirement and central to pipeline integrity, as maintenance pigs clear wax, sediment and water.

Despite challenges like harsh weather, teams replaced CKV-11 by spring, understanding the significance of their task in safeguarding pipeline infrastructure and surrounding environment. With the check valve's restored functionality, TAPS moved toward a return to pigging with extensive preparatory work and contingency planning to ensure normal operations could resume safely.

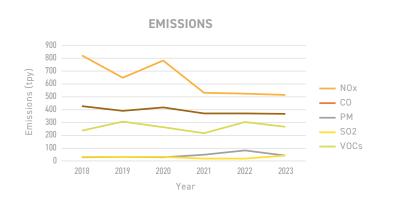
CKV-11 successfully returned to service in May 2023. The first maintenance pig launched from Pump Station 1 in August 2023, successfully making its way to its end point at Pump Station 4 without any safety or environmental incidents.

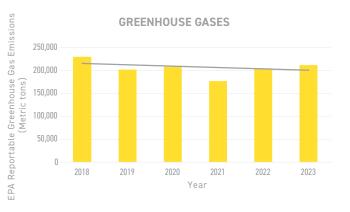
The work's completion marked a technical success and underscored the commitment of Alyeska and its people to environmental stewardship. Crews drew on teamwork, expertise, and determination to return TAPS to normal operations.

Energy and Emissions

Emissions from TAPS fluctuate depending on operational needs. With the Department of Revenue and the Department of Natural Resources predicting increased throughput over the next decade with new oil field development, Alyeska can continue striving towards keeping overall emissions from significantly increasing by innovating and improving operations along TAPS.

For example, during the 2023 summer project season, Alyeska successfully demolished Pump Station 12 from which concrete pads were broken down and re-used at the facility, which not only saved on fuel costs but reduced greenhouse gas emissions from truck hauling off-site and reduced the footprint at the disposal site.





ENVIRONMENT

Low water crossing repairs creates heightened safety for environment, TAPS and utilities

After several 2023 storms caused landscapechanging flooding, low water crossing (LWC) repairs were required at Pipeline Milepost 759.38, along the Tsaina River, to protect the Trans Alaska Pipeline, as well as utilities like telephone, electric, cable and internet for residents in the Glennallen area.

Usually a tame mountain stream that becomes troublesome with storms and seasonal breakups, the 2023 storms changed its course entirely, creating a new drainage that crossed the pipeline's right of way (ROW) 300 feet away. It cut into the ROW, uncovered utilities, and created a high-risk exposure of the 48-inch mainline pipeline buried there.

Alyeska's Engineering team took immediate action, creating a plan that was quickly executed by Alyeska Baseline and Environment staff and TAPS workers from the nearby Glennallen Response Base (formerly Pump Station 11), and supported by Safety, Lands and Surveyors staff. They installed a full-blown LWC and sill plate at a new location near Pipeline Milepost 759.30, which required an extended ROW lands permit. Approximately 1,500 yards of new materials was used to implement the new LWC, and the buried utilities were relocated.

This installation exemplified seizing opportunities for innovative work and environmental efficiencies to make future maintenance simpler and quicker by adjusting to the stream rather than forcing the stream to fit TAPS operations. The new LWC reduces future repairs at the original LWC, as well as simplifies future maintenance, and improves ROW access for Oil Spill Contingency Plan teams during responses and exercises.





Alyeska's Code of Conduct commits all TAPS workers to protect fish and wildlife along TAPS. This commitment includes minimizing environmental impacts to air, water and habitat. These responsibilities and expectations extend far beyond Alyeska's Environment team – a group well-versed in best practices and regulations to deliver on their mission "to achieve and maintain environmental excellence." Every TAPS worker – Alyeska employees and hundreds of TAPS contractors – is held to the same standards, acting as an environmental caretaker.

Water and Wildlife

2023 Water Quality

Alyeska does a significant amount of maintenance work along the 800 mile pipeline corridor. Wastewater streams from this work include dewatering excavations, gravel pits, and vaults; pressure testing pipe; and storm water. The work in 2023 was completed with all 21 wastewater streams staying below permit limits and water quality standards and pollution minimized using best management practices such as settling ponds to reduce turbidity and settleable solids.

Fish and Wildlife

- There were no fish, wildlife, or vegetation compliance events in 2023.
- Annual surveillances of fish stream drainage structures (i.e. low water crossings, bridges, block points, and culverts) are conducted to ensure adequate fish passage is maintained.
- 381 fish stream drainage structures surveilled in 2023.
- 373 drainage structures provided adequate fish passage.
- A total of 43 drainage structures, or 11 percent, were identified as needing some level of maintenance to meet Alyeska standards. All necessary repairs related to fish passage were completed in 2023.

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EMERGENCY PREPAREDNESS



NEW OSRB-5 DEMONSTRATES ONGOING INVESTMENT IN PROTECTING PWS

The shine has yet to dim on Alyeska's newest on-water powerhouse; the oil spill recovery barge, OSRB-5, joined the Ship Escort Response Vessel System (SERVS) fleet in 2023 and is still impressing its crews with its modern and state-of-the-art technologies.

The barge is an investment in keeping Prince William Sound safe for years to come. It reflects Alyeska's broader commitment to prevention, and to meet requirements of its Contingency Plans, to be ready and prepared to protect the Sound and the trans-Alaska pipeline corridor from impacts of incidents related to oil transport. This environmental protection is the singular focus of the crew at SERVS, a tight-knit team personally invested in the health and vibrancy of the region.

The OSRB-5, their newest asset, replaces the Mineral Creek barge. That 50-year-old lightering barge usually anchored at Naked Island in mid-Prince William Sound. The OSRB-5 was built by Gunderson shipyard in Portland, Oregon. As a

lightering barge, its primary purpose is to remove cargo from a tanker in peril.

At 400 feet long and 96 feet wide, it shares much of the same design and equipment as other barges, with key differences that make it unique and amplify its versatility. For example, its large fenders protect it and other vessels when they work alongside each other, a common occurrence during a response or drill. Also, the OSRB-5 also has crucial skimming capabilities for open water operations.

After learning from the other OSRBs for the last five years, SERVS crews requested a specific paint along the deck where boom is managed, as the first fleet of new OSRBs had non-skid paint that impacted the boom. The OSRB-5 also features an extra generator and hydraulic power unit to run the mini barge offloading station; and the deluge pump for snow removal was upgraded to a deep well pump.

The Alyeska Pipeline Emergency Preparedness and Response (EP&R) Team maintains the Oil Spill Contingency Plans, response equipment, and provides training to respond to incidents at the Valdez Marine Terminal, in the waters of Prince William Sound, and along the pipeline. These contingency plans – the Valdez Marine Terminal Plan, Prince William Sound Plan, and Pipeline Plan – guide and set a framework for response operations. The EP&R Team also tracks and maintains compliance with Federal and State Prevention and Response Regulations that are applicable to Alyeska Pipeline Service Company.

Alyeska's ONE IMT, comprised of members from Valdez, Fairbanks and Anchorage, conducted three Incident Management Team training events, and two Incident Management Team training exercises in 2023.

- Prince William Sound Shippers Exercise with Hilcorp.
- Valdez Marine Terminal Functional Exercise including equipment deployments.
- Pipeline Combined Resource Exercise.
- IMT exercises included Incident Management Team notification and call-outs, testing IMT mobilization, and availability tracking of ONE IMT's 228 members.

APSC led 143 exercises in 2023, including: 60 Prince William Sound Plan exercises, 37 Valdez Marine Terminal Plan field exercises (with some exercises covering both PWS and VMT requirements), and 57 Pipeline Plan field exercises. Other exercises and trainings included Fairbanks and Valdez Qualified Individual notifications, Initial Response Incident Commander Training, training in Yukon River communities like Rampart and Stevens Village, and annual Fishing Vessel Training.

Fishing Vessel Training, conducted in the classroom and on water, is held in the following ports and communities in spring and fall:

Valdez

- Cordova
- Whittier
- Seward
- Homer
- Kodiak

The Fishing Vessel Program consists of:

	Required
Tier II Vessels available by Hour 24	189
Tier II Vessels available by Hour 18	40
Tier I Vessels available by Hour 6	42
Tier I Vessels available by Hour 1 (Rapid Response)	4

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SOCIAL

Community Connection:

Alyeska staff rally for Mental Health Awareness Campaign



Anchored in the belief that every individual's well-being is paramount, TAPS workers unite with a common purpose: to raise funds, spread awareness, and advocate for mental health support and suicide prevention.

In 2023, Alyeska employees embarked on their most significant Mental Health Awareness Campaign to date, reflecting their deepening dedication to this issue, so present and critical across Alaska.

While Alyeska supports many nonprofits throughout the year, with several strategic funding focus areas, this campaign's success is the result of the teamwork and compassion of employees committed to fostering a culture of support, understanding, and action in addressing mental health challenges.

TAPS workers rallied to raise \$10,725. Thirty employees leveraged their giving using Alyeska's Matching Gift Program. Alyeska also made a direct corporate donation of \$3,500 in support of the American Foundation for Suicide Prevention's Taste for Hope fundraising event.

This financial support complemented a suite of brown-bag style education and information sessions about mental health, stress, and suicide prevention, featuring a slew of guest speakers and attended by dozens of people. Weekly educational sessions armed individuals with knowledge and resources – from understanding the nuances of suicide prevention to navigating the complexities of mental health and substance misuse. Each session served as a catalyst for change and motivated attendees to make a difference.

"By making space for learning and conversation, we created a safe and supportive environment where every voice was heard and valued and where we could really knock down the stigma around mental health," said Carrie Irwin Brown, one of the campaign leads. "Every year, we've seen more employees drawn to support this campaign. At TAPS, we truly stand united in our belief that together, we can break barriers, save lives, and foster a future where mental health is not just supported but celebrated."

Employee giving in 2023

- A total of 204 matching gift and volunteer match requests were submitted to the Matching Gift/ Volunteer Match Program.
- Matching dollar donations from Alyeska totaled more than \$53,000.
- Matching gifts went to 75 qualifying Alaska nonprofits.

Corporate citizenship

- Through company-directed dollars, Alyeska donated \$354,210 in 2023 to Alaska nonprofits.
- Of those dollars:
 - \$201,490 went to Anchorage and statewide organizations.
 - \$104,300 went to Fairbanks and Interior organizations.
 - \$48,420 went to Valdez and Prince William Sound organizations.

United Way campaign

- Alyeska matched dollar-for-dollar pledges up to \$185,000 for a total campaign result of \$477,432, surpassing the campaign goal of \$450,000.
- Alyeska employees, retirees, and contractors made 324 separate pledges and donations totaling \$190,651.
- Alyeska staff held roughly 30 fundraising events across Alaska, including e-auctions, bake sales, raffles, a chili cook-off, thematic meals, dessert auctions, and more, bringing people together and raising \$30,000.
- Three contractor companies each donated \$5,000 checks for a combined total of \$15,000.

- Food drives stole the show during the 2023 campaign: overall, TAPS and Alyeska workers collected and donated 976.6 pounds of food and \$2,205, directing gifts to local food banks. With each dollar raised equal to three meals, and each pound of food equivalent to 1.2 meals, the Alyeska Food Drive generated 7,428 meals for neighbors in need.
- Alyeska's first known UW campaign was in 1970, seven years before TAPS began operations.

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